

Customer Newsletter

February 19, 2013

Dear Customer,

Air France-KLM Cargo and Unisys have changed the lay-out of the CPS online booking portal to make booking easier. We have also changed the colors and designs of items, brought more symmetry and re-arranged the content.

For example; we moved the login information to the top right corner and the top-end menu items are lined out to the left instead of right as is common on most other websites you may visit. We also added intelligence, like auto-complete, for entering the origin and destination fields. When you type a part of a city name, you can immediately select the one you need and we fill in the corresponding airport name.

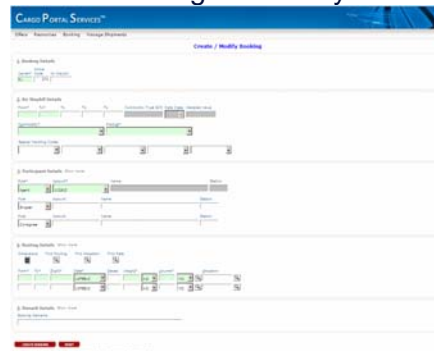
We hope you will have a nicer experience when booking your shipments online via CPS and invite you to experience the new CPS booking portal. If you are not yet a registered user, you can register on the website of Cargo Portal Services (CPS): www.cargoportalservices.com. You can also find more information about the other alternatives for e-booking (G-FX & Host 2 Host) on our [website](#).

In the coming year you can expect more changes to improve the ease of use. Your feedback is valued as well; please share with your local sales or CSO representatives.

New landing page lay-out:



New booking screen lay-out:



Sincerely yours,

Mattijs ten Brink
 SVP Sales & Distribution