

# Customer Newsletter

April 26, 2013

## **KLM and Martinair Cargo align requirements for shipping dangerous goods**

Dear Customer,

In order to serve you even better, we continuously strive to simplify and optimize our processes systems and procedures. As of May 01st, 2013, one unique Air Waybill (074) will be used for all KLM and Martinair shipments. Per that same date KLM Cargo and Martinair Cargo have also aligned their requirements for dangerous goods on flights.

In short this means; we now need an approval for explosives, there is an embargo on toxic gases and we need to be provided with a 24 hour emergency telephone number in case of an accident or incident.

### **Requirements when shipping dangerous goods.**

#### **Approval**

- KL-01 / MP-01: Class 1 - Explosives: the shipper must obtain all authorizations required by the state(s) of origin, transit and destination. For transport and handling by KL-MP an approval must be obtained. Applications for an approval must be submitted by e-mail to: [approval@klmcargo.com](mailto:approval@klmcargo.com) .
- KL-03 / MP-03: Dangerous goods offered under State exemptions or approvals can be accepted pending approval of KL-MP. Applications for an approval must be submitted by e-mail to: [approval@klmcargo.com](mailto:approval@klmcargo.com)

#### **Restriction on Radioactive Material and toxic gases**

- KL-02 / MP-02: Class 7 - Radioactive Material, with the exception of UN 2908, UN 2909, UN 2910 and UN 2911, will not be accepted for transport and handling.
- KL-04 / MP-04 Toxic gases (division 2.3) will not be accepted for transport and handling.

#### **24 Hour emergency telephone number**

- KL-05 / MP-05 The Shipper must provide a 24-hour emergency telephone number of a person/agency who is knowledgeable of the hazards, characteristics and actions to be taken in the case of an accident or incident concerning each of the dangerous goods being transported. This telephone number, including the country and area code, preceded by wording indicating 24-hour availability must be inserted on the DGD

**How to get an approval for explosives and / or shipments under State exemption or approval?**

In order to get an approval we need the following documents:

- AWB number,
- Copy shippers declaration for dangerous goods,
- Import permit (if applicable),
- Transit permit (if applicable),
- Export permit (if applicable),
- Any other applicable and relevant documentation and information

Should you have additional questions, please do not hesitate to contact our Sales and Customer Service teams, who will be happy to assist you.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Mattijs ten Brink', with a horizontal line drawn through it.

Mattijs ten Brink  
Senior Vice-President Sales & Distribution  
Air France-KLM-Martinair Cargo