

Customer Newsletter

October 31, 2013

Additional destinations requiring electronic shipment information

Dear customer,

As per direct, the countries Tanzania and Oman require additional electronic information on incoming shipments. Customs authorities in these countries from now on require the electronic FFM (Freight Forwarded Message), FWB (Master AWB) and FHL (House AWB) information.

As we constantly strive to offer you effective solutions, we can provide the electronic processing or transmission of data by means of two different services:

- Electronic processing or transmission of House AWB data (FHL message) for customs purposes when the forwarder has not filed directly with the appropriate customs authority. This will be charged as from November 1st.
- Manual data capture or update of House AWB information (FHL message) for customs purposes - when Air France-KLM-Martinair Cargo transmits House AWB information to appropriate customs authority - will be charged as from November 1st.

Information about the charges of these services can be obtained at our local offices.

Please find in the attachment the actual list for all destinations concerned.

In case you need additional support or more information please contact your local Customer Service or the Sales Department at Air France-KLM-Martinair Cargo.

Sincerely yours,



Eelco van Asch
Senior Vice-President Sales & Distribution
Air France-KLM-Martinair Cargo

Actual overview of countries with additional data filing requirements:

Area	Country of destination	Level	Charges
Americas	Canada	HAWB	CC/CG
	Chile	MAWB	Not applicable
	Colombia	HAWB	CC/CG
	Ecuador	MAWB	Not applicable
	Mexico	MAWB	Not applicable
	Panama	HAWB	CC/CG
	Peru	MAWB	Not applicable
	United States	HAWB	CC/CG
	Asia	China	HAWB
Korea		HAWB	CC/CG
Philippines		MAWB	Not applicable
Thailand		HAWB	CC/CG
Europe		Turkey	MAWB
	European Union	HAWB	CC/CG
Africa/Middle East, Indian subcontinent	Ethiopia	HAWB	CC/CG
	India	HAWB	CC/CG
	Israel	HAWB	CC/CG
	Nigeria	HAWB	CC/CG
	Senegal	MAWB	Not applicable
	South Africa	HAWB	CC/CG
	Tanzania	HAWB	CC/CG
	Oman	HAWB	CC/CG