

Customer Newsletter

20 February 2013

Irregularities in CDG Cargo operations

Dear customer,

Social unrest has impacted part of our cargo operations at CDG since yesterday.

All operational teams are doing their utmost to limit the impact. We expect to have our operations back to normal in a couple of days. The backlog will be cleared, also using our Schiphol hub.

Our sincere apologies for the inconvenience this may cause. Should you require any additional information, please do not hesitate to contact your local customer service or sales representative at Air France-KLM-Martinair Cargo.

Yours sincerely,



Jean-Paul Moreau
VP Key Accounts, Cohesion and Pricing