

Customer Newsletter

August 8, 2013

Fire at Jomo Kenyatta Airport (NBO) – temporary airport closure - update

Dear customer,

The earlier announced fire at Kenya's main airport Jomo Kenyatta (NBO) in Nairobi is still heavily impacting air traffic. The airport is open again for domestic and part of the cargo flights. For international passenger flights, it is still closed. Please find below the latest update of the flights scheduled to and from Nairobi:

- Full Freighter flight MP 8913 of August 7th from Amsterdam to Khartoum (KRT) and Nairobi (NBO) is expected to depart on August 9th at 13:00 local time.
- Full Freighter flight MP 8573 of August 7th from Amsterdam to Johannesburg (JNB), Dar es Salaam (DAR) and Nairobi (NBO) is scheduled to depart from AMS on August 8th at 10:00 local time.
- Full freighter flight MP 8372 of August 6th, currently grounded at NBO, is scheduled to depart to Johannesburg (JNB) and Harare (HRE) on August 8th at 09:15 local time.
- Passenger flight KL 9861 / KQ 117 AMS-NBO of August 6th is currently grounded in Mombasa. Cargo on this flight will be rerouted and is expected to be in NBO in the morning of August 8th.
- Passenger flights KL 565 / 566 AMS-NBO-AMS of August 7th and August 8th have been cancelled.
- Passenger flight KL 9861 and KQ 117 / 116 AMS-NBO-AMS of August 7th has been cancelled.
- Passenger flight AF 8002 / 8003 and KQ 113 CDG-NBO-CDG of August 8th has been cancelled.

Cargo booked on cancelled flights is being rebooked to the first possible flights. A delay of your shipments to and from Nairobi can be expected. At this moment it is still unclear how the situation will develop and what the consequences will be for the coming days.

Please be assured that we do all possible to ensure that your shipments to and from Nairobi are rebooked and handled with priority to limit the impact on quality in the given circumstances.

Further details on your shipments can be retrieved via your Customer Service office. We will keep you informed via a Customer Newsletter in case of relevant developments only.

Sincerely yours,



Eelco van Asch
SVP Sales & Distribution
Air France-KLM-Martinair Cargo