

# Customer Newsletter

January 15, 2013

## **Snowfall at Schiphol hub: limited impact**


Dear Customer,

Due to snowfall last night some European flights to and from Schiphol are cancelled. Intercontinental flights are operating as scheduled, although some delays can occur. Flights from and to Charles de Gaulle are not impacted.

Cargo ground operations at the Schiphol hubs and at Charles de Gaulle are not impacted and processes are normal. Road transportation in several regions within Europe however can be hampered by the weather conditions. The impact for the time being is limited. In case shipments might be delayed, they will be rebooked as soon as possible.

We will do our utmost to limit any inconvenience for you. Currently no further snowfall is forecasted for the coming days and we assume that business is back to normal soon. If you have questions about your shipments, please contact your local customer service representative

Sincerely yours,



Mattijs ten Brink  
SVP Sales & Distribution