

Customer Newsletter

August 13th, 2014

EU restrictive measures for Russia applicable on all Air France-KLM-Martinair and Alitalia operated flights.

Dear customer,

In addition to our newsletter of August 8th 2014, where we informed you about restrictive measures for shipments on KLM and Martinair operated flights to Russia (based on the decision of the EU Council's Committee of Permanent Representatives), we inform you that the following procedure will now be applicable until further notice for all shipments to Russia on **KLM, Air France, Martinair and Alitalia operated flights.**

- With immediate effect, a signed declaration upon delivery of your shipment is required. Please find this declaration form attached. This declaration form is also available on the Air France-KLM-Martinair Cargo website (landing page "**Declaration of compliance**").
- As from Thursday, August 14th 12:00 CET, consolidations to Russia on Air France, KLM, Martinair and Alitalia operated flights will **not** be accepted anymore.

We commit to keep you informed on any development. Please feel free to contact your local customer service for further information.

Sincerely yours,



Eelco van Asch
SVP Sales & Distribution
Air France-KLM-Martinair Cargo