

**LOCAL CONDITIONS ex Ecuador from Dec01-2016**

The present "Local Conditions" apply to all sales of air cargo transportation departing from Ecuador, including services incidental thereto, by or on behalf of Air France Cargo and/or KLM Cargo (collectively referred to as "Carriers"). These Local Conditions specify the booking conditions and operational specificities which apply to the above-mentioned sales. It is reminded that transportation is governed by the Carriers' General Conditions of Carriage which are available at any Carriers' local Customer Service office or at [www.afklcargo.com](http://www.afklcargo.com). Local Conditions may be modified at any time. We advise you to check regularly for updates in particular before any new booking. All bookings for air cargo transportation are subject to the Local Conditions effective at the time of booking and imply their full and entire acceptance by the shipper or its representing agent (hereinafter referred to as "Customer").

**1. RATES**

- "All in Rates": All-inclusive transportation rates based on the booking information, excluding ancillary services and any applicable taxes, levies, fees and other charges. Rates may be adjusted in the event of any change of the booking details.
- Applicable rates, taxes, duties, fees and other charges are available at the Carriers' local Customer Service office and may be modified at any time. We advise you to consult them regularly, in particular prior to making a booking.

**2. BOOKING CONDITIONS**

- All shipments must be booked in advance according to the conditions below unless otherwise agreed and confirmed in writing by the Carriers.
- Carriers may refuse to carry a shipment if no prior booking has been made or if information provided at booking is not in accordance with the shipment tendered to Carriers.
- All in Rates and capacity quotations are based on information provided at the time of booking and may be adjusted in case of any change made by the Customer. In such event, additional fees and specific conditions (which can be consulted with the Carriers) may apply.
- Customers must update bookings via Customer Service as soon as underlying shipment details are modified, in particular regarding the weight, volume or commodity type.
- Bookings should be made either online, by email, telephone or fax using the contact details shown below and indicate the air waybill number, the exact weight, volume and product type as well as, if applicable, any specific agreement reference:

<b>UIO &amp; GYE</b>		<b>Customer Service and booking platform contacts</b>	
E-booking		<b>CPS/EDI (Air France Cargo/KLM Cargo only)</b>	
E-mail address		<a href="mailto:CustomerService.BOG@afklmpcargo.com">CustomerService.BOG@afklmpcargo.com</a>	
Fax number		571-4222145 Customer Service	
Telephone number		571-4222120 Customer Service	

- Shipments are normally accepted on a prepaid basis only. Contact the carrier's Customer Service for any useful information on possible collect shipments and applicable collect charges.
- Depending on the destination, type and size of the cargo, contractual conditions (e.g. Part Charter Agreement) and specific limitations may apply. Any related information can be obtained from Carriers' local Customer Service office.

**3. ACCEPTANCE POLICY**

Shipments must be tendered to the Carriers "READY FOR CARRIAGE", in accordance with IATA resolutions and by the latest acceptance times (LAT) shown below. Specific guidelines may apply per product which may be explained at the carrier's local Customer Service offices

<b>PRODUCT</b>	<b>PAX FLIGHT</b>	<b>CARGO FLIGHT</b>
EQUATION / MAIL	8 hours before STD*	NA
VARIATION	8 hours before STD*	8 hours before STD*
DIMENSION / General Cargo / Other Cargo	8 hours before STD*	8 hours before STD*

\* STD = standard time of departure

#### 4. NO SHOW, CANCELLATION AND BOOKING DISCREPANCY FEES

To improve and maximize operational performance, Customers are required to tender shipments in accordance with the booking and to keep the Carrier informed at all times of the latest relevant booking information. The following fees will apply in case of major changes to the latest available booking:

In case a shipment is not delivered to the Carriers before LAT, the following no show fee will be applied:

No Show **	Applicable fee
	25% of total freight charges according to booking or 0.36 USD per kilo whichever is higher.

\*\* For late deliveries, The carriers will do their utmost to restore the original forwarding plan. Additional costs incurred will be invoiced to the customer. Missed connections due to late deliveries by the customer are subject to the above no show fee.

In case of a booking cancellation, the following cancellation fees will be applied:

Booking over 2 Tons or 10 m3 and under 5 Tons or 30 m3	
Cancellation made at the latest	Applicable fee
24 hours before LAT	0.14 USD cents per kg.

Booking of 5 Tons or 30 m3 or more	
Cancellation made at the latest	Applicable fee
48 hours before LAT	0.14 USD cents per kg.
24 hours before LAT	0.21 USD cents per kg.

\*\*\*Booking updates within 48 hours of LAT, for shipments over 2 Tons or 10 m3, with more than 25% decrease in the shipment chargeable weight are subject to the above cancellation fees.

In case of significant deviation between the chargeable weight at the time of booking and chargeable weight at the time of acceptance, the fee below will be applied:

Booking discrepancy type	Applicable fee
<b>Low</b> show for booking above 2 Tons or 10 m3	If more than 30% reduction in chargeable weight: 0.14 USD cents x difference between booked and delivered chargeable weight. Shipment might be rebooked on another flight for flight optimization reasons.
<b>Low</b> show for booking above 10 Tons or 60 m3 or more	If more than 10% reduction in chargeable weight: 0.21 USD cents x difference between booked and delivered chargeable weight. Shipment might be rebooked on another flight for flight optimization reasons.
<b>High</b> show for booking above 17 m3	If volume at acceptance is higher than booked, shipment rate might be adjusted. Shipment might be rebooked on another flight to due capacity limitations.
Shipment booked as pre-build unit but delivered before LAT as loose cargo	0.07 USD per chargeable kg. Shipment might be rebooked to another flight due to handling limitations.

In case of any disputes concerning the above-mentioned fees, the burden of proof in supporting a potential error of calculation lies with the Customer.

## **5. OTHER CHARGES**

The commodity type, handling and delivery of goods may give rise to other import/export charges which can be obtained from your local Customer Service office or in the Annex at the end of this document

## **6. INVOICING AND PAYMENT**

Invoices are issued on the basis of the booking information, the air waybill, its electronic equivalent and adjustments made at acceptance in the event of discrepancies between the shipment details at booking and those at acceptance.

Carriers' invoices will be handled via CASS or other available industry payment facilities agreed with the Customer. In case CASS is not available, the Customer may open an account locally by entering into a specific contractual agreement with the Carriers.

If the Customer wishes to dispute any invoiced amount, it shall notify the Carriers immediately and in any event within six (6) months of the invoice date. If Customer does not notify Carriers of a dispute within such time period, the invoice shall be deemed accepted.

Annex – Other Charges – export

Origin	OC Code	OC description	Carrier	AWB C	Weight	Amount	Cost paid per	Minimum	Via	Destination	Remarks/exceptions	Effective from
EC	LA	Animals Live animals	AF, KL	USD		230.00	- Per AWB				chix spacersLV ANIMAL FEE	11/1/2016
EC	LA	Animals Live animals	AF, KL	USD		30.00	- Per AWB				bale of saw dust or hayLV ANIM	11/1/2016
EC	LA	Animals Live animals	AF, KL	USD		320.00	- Per AWB		AMS	AMS	box for cow sLV ANIMAL FEE	11/1/2016
EC	LA	Animals Live animals	AF, KL	USD		40.00	- Per AWB				lv animal fee-generalLV ANIMA	11/1/2016
EC	KA	Cargo Handling	AF, KL	USD		50.00	Per shipment				BIG - HANDLING FEE	11/1/2016
EC	GT	Government tax	AF, KL	USD		0.17	- Actual weight			TD	GOVT TAX	11/1/2016
EC	GT	Government tax	AF, KL	USD		0.09	- Actual weight			CCS	GOVT TAX	11/1/2016
EC	GT	Government tax	AF, KL	USD		0.02	- Actual weight			NG	GOVT TAX	11/1/2016
EC	DV	Doc for vete/phyto pur	AF, KL, M	USD		135.00	Per shipment			EUROPE	VETERINARY OR PHYTOSANI	7/6/2016
EC	DH	AWB charges correcti	AF, KL, M	USD		50.00	Per shipment				AWB AMENDMENT CCA	5/3/2016
EC	CG	Electronic processing	AF, KL, M	USD		3.10	- Per FHL				ELECTRONIC SUBMISSION OF I	4/15/2016
EC	CC	Manual data entry	AF, KL, M	USD		20.00	- Per HAWB				DATA ENTRY FEE CUSTOMS D	4/15/2016
EC	AW	AirWaybill fee	AF, KL, M	USD		25.00	Per shipment				AWB/ SHIPMENT RECORD PRE	11/1/2016
EC	CB	Completion/preparatio	AF, KL, M	USD		170.00	Per shipment			AR	To be inserted on AWB: * CUIT	7/1/2016
EC	CH	Clearance and handlin	AF, KL, M	USD		50.00	Per shipment					3/17/2016
EC	MV	Miscellaneous-due iss	AF, KL, M	USD		2.10	- Per kg dry ice				DRY ICE REPLENISHMENT on re	3/4/2016
EC	MP	Miscellaneous-due iss	AF, KL, M	USD		0.06	- Chargeable weight			CCS	Export charge for shipments in	7/1/2016
EC	RA	Dangerous goods	AF, KL, M	USD		110.00	Per shipment				NORMAL DG CHECK, w hen a c	11/1/2016
EC	RA	Dangerous goods	AF, KL, M	USD		50.00	Per shipment				LIGHT DG CHECK,w hen no che	11/1/2016
EC	VA	Cargo Handling	AF, KL	USD	100+:85.00	0.00	- Chargeable weight				This Safe 1 other charge w ill b	11/1/2016
EC	VA	Cargo Handling	AF, KL	USD	100+:282	0.00	- Chargeable weight			AFR_DA	This Safe 1 other charge w ill b	11/1/2016
EC	VA	Cargo Handling	AF, KL	USD	0+:28	0.00	- Chargeable weight				This Safe 1 other charge w ill b	11/1/2016
EC	SA	Delivery	AF, KL	USD	0+:1.21	0.00	- Chargeable weight	90.00	LBV	POG	For General Cargo. Trucking se	7/1/2016
EC	SA	Delivery	AF, KL	USD	0+:2.25	0.00	- Chargeable weight	90.00	LBV	POG	For DGR & DGR CAO. Trucking	7/1/2016
EC	SA	Delivery	AF, KL	USD	0+:1.69	0.00	- Chargeable weight	90.00	LBV	POG	For Perishables. Trucking servi	7/1/2016
EC	SA	Delivery	AF, KL	USD	3000+:0.8	0.00	- Chargeable weight		LBV	POG	> 3000 kgs. Trucking service fe	7/1/2016
EC	SA	Delivery	AF, KL	USD	0+:1.33	0.00	- Chargeable weight	90.00	LBV	POG	For Equation. Trucking service	7/1/2016
EC	GT	Government tax	AF, KL	USD		0.02	- Actual weight			GH	Export safety other charge imp	12/1/2016

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