

LOCALCONDITIONS ex Cameroun FROM 01/01/2018

These Local Conditions apply to all sales of cargo transportation, including services incidental thereto, by or on behalf of Air France Cargo, KLM Cargo and/or Martinair Cargo (collectively referred to as "Carriers"). These Local Conditions describe commercial and operational specificities which apply to all shipments tendered to the Carriers departing from the country mentioned above. The carriage is governed by the Carriers' General Conditions of Carriage which are available at any Carriers' local Customer Service office or at www.afklcargo.com and www.martinaircargo.com. These Local Conditions may be modified at any time. We advise you to check regularly for updates.

1. RATES VALIDITY

- Rates are published or quoted "net net" according to Carriers' current commercial policy and do not include any applicable tax, duty, fee, other charge (including those related to fuel/security or ancillary services) unless specifically stated differently.
- Applicable rates, taxes, duties, fees and other charges are available at the Carriers' local Customer Service office and may be modified at any time.
- Rates, charges and fees are applicable ex DLA and NSI

2. BOOKING POLICY

- All shipments must be booked in advance unless otherwise agreed by the Carriers and explicitly confirmed.
- Carriers may refuse acceptance of goods if no prior booking has been made or if information provided at booking is not in accordance with the shipment delivered to Carriers.
- Rates and capacity quoted are based on information provided at the time of booking and may be adjusted in case of any change to such information by the Shipper or its representing agent ("Customer"). Additional fees and new conditions may apply.
- Customers must update bookings via Customer Service, as soon as underlying shipment details (weight/volume/commodity, etc.) change.
- Bookings can be made online, by email, telephone or fax and shall indicate the air waybill number, the exact weight, volume and product type as well as any specific agreement reference, at the contacts given below:

Customer Service and booking platform contacts	
E-booking	CSP
E-mail adress	Mail.customerservice.dla.airfrance.fr
Fax number	+237 33 43 21 04
Telephone number	+237 33 43 20 96

- Shipments are accepted on a prepaid basis only. Contact Carriers' Customer Service for possible charges collect shipment and information on applicable charge collect fees.
- Depending on commodity/product, additional specific requirements/limitations might be applicable. Please check with our local Customer Service office.
- Depending on destination and shipment size, an additional agreement such as a large shipment agreement/part-charter agreement is required.

3. ACCEPTANCE POLICY

Shipments must be delivered to the Carriers "READY FOR CARRIAGE", in accordance with IATA resolutions and within the following applicable acceptance time limits. Specific guidelines may apply per product which may be consulted at your local Customer Service offices.

PRODUCT	PAX FLIGHT	CARGO FLIGHT
EQUATION / MAIL	1 hour and half before STD*	1 hour and half before STD
VARIATION	4 hours before STD	4 hours before STD
DIMENSION / GeneralCargo / Other Cargo	6 hours before STD	6 hours before STD

Above times are referred to as LAT (Latest Acceptance Time)

* Scheduled Time of Departure

4. NO SHOW, CANCELLATION AND BOOKING DISCREPANCY POLICY

To improve and maximize operational performance, Carriers require Customers to respect the booking and to keep the Carrier informed at all times of the latest relevant information. The following fees will apply in case of major changes to the latest available booking.

No Show fees**

In case a shipment is not delivered to the Carriers before LAT, the following no show fee will be applied:

No Show	Applicable fee
Shipment of more than 3Tons	Cameroon : 66 XAF per chargeable kg

** Shipments delivered later than LAT may be considered as no show and are subject to the above no show fee. Carriers will do their utmost to restore original forwarding plan. Missed connections due to late deliveries by Customer are subject to the above no show fee.

Cancellation fees***

In case of cancellation of a booking, the following cancellation fees will be applied:

Booking over 2 Tons or 10 m3 and under 10 Tons or 60 m3	
Cancellation made at the latest	Applicable fee
24 hours before LAT	LAT -24H : Cameroon : 66 XAF per chargeable kg
Booking of 10 Tons or 60 m3 or more	
Cancellation made at the latest	Applicable fee
24 hours before LAT	LAT -24H : Cameroon : 99 XAF per chargeable kg

***Booking updates within 24 hours before LAT, for shipments over 2 Tons or 10 m3, with more than 25% decrease in chargeable weight are subject to the above cancellation fees.

Booking discrepancy

In case of significant deviation between the chargeable weight at booking and chargeable weight at acceptance, Carrier will adjust the rate to the applicable rate according to the delivered weight and volume measured at acceptance and will apply the following fees:

Booking discrepancy type	Applicable fee
Low : show for booking above 2 Tons or 10 m3	If more than 500 kg reduction in chargeable weight : Cameroon : 66 XAF per chargeable kg
Low : show for booking above 10 Tons or 60 m3 or more	If more than 1.5 Tons reduction in chargeable weight : Cameroon : 99 XAF per chargeable kg
High show for booking above 17 m3	If shipment volume is >100%: shipment is subject to condition review and initial shipment conditions might be applicable. Shipment might be rebooked due to capacity/payload limitations.
Shipment booked as pre-build unit but delivered before LAT as loose cargo	No fee

In case of disputes concerning above-mentioned fees recorded by Carriers, the burden of proof in supporting the contradiction of the check records lies with the Customer. The Customer has a reclamation period of 180 days (after AWB issuance date).

5. OTHER CHARGES

Transportation, handling and delivery of goods may give rise to other charges. Applicable charges details can be obtained from Customer Service.

Charges description	Code	Amount	Remarks
AirWaybill fee	AW	5550.00 xaf Per shipment	Not applicable on Equation product
Completion/Preparation of documents	CB	98394.00 xaf Per shipment	Concerned by AR destinations. Customs : Charge for completion / preparation of documents. In case of CUIT number is missing
Manual Data entry	CC	12600.00 xaf Per HAWB	Manual Data entry for Customs purposes
Electronic processing or transmission of data for customs purposes	CG	2100.00 xaf Per FHL	
Clearance and handling-origin	CH	26250.00 xaf Per shipment	Documentary fee
AWB charges correction	DH	32798.00 xaf Per shipment	AWB amendment by cargo Charges Corrections Advice
Proof of delivery	DJ	24270.00 xaf Per proof of delivery document	Proof of delivery on request of the customer
General	FE	5.00 xaf - Actual weight	Airport Fee
Government tax	GT	52.37 xaf - Actual weight	Concerned by CCS destinations
Government tax	GT	10.47 xaf – Actual weight	Concerned by NG destinations
Government tax	GT	98.39 xaf – Actual weight	Concerned by TD destinations
Government tax	GT	12.01 xaf – Actual weight	Export safety other charge implemented by the Ghana Airports authorities
Remains Human remains	HR	55000.00 xaf Per shipment	Human remains
Animals Live animals	LA	45000.00 xaf Per documentation veterinary	Veterinary control
Miscellaneous-due issuing carrier	MP	32.80 xaf – Chargeable weight	Export charge for shipment into Venezuela (CCS etc) Security and Handling
Dangerous goods	RA	47250.00 xaf Per shipment	Normal DG check, when a declaration/check is needed
Dangerous goods	RA	47250.00 xaf Per shipment	Light DG check, when no check/declaration is needed
Cargo Handling	VA	147590 xaf Per AWB	Applicable for shipments between 0-99kgs
Cargo Handling	VA	180390 xaf Per AWB	Applicable for shipments between 100-199kgs
Cargo Handling	VA	213190 xaf Per AWB	Applicable for shipments between 200-499kgs
Cargo Handling	VA	623160 xaf Per AWB	Applicable for shipments >500kgs

6. INVOICING AND PAYMENT

Invoices are issued on the basis of the air waybill information, its electronic equivalent or adjustments made at acceptance in the event of discrepancies between the chargeable weight at booking vs chargeable weight at acceptance.

CASS is not available, the agent can open an account locally following the Carriers Credit Management policy. Fees will be invoiced by update of conditions as per applicable air waybill or on a separate invoice.

7. OTHER LOCAL SPECIFICITIES

As per 1st of April 2017:

ULD PIVOT WEIGHTS

Lower Deck Pallet: 1.667 kgs

Lower Deck Container: 717 kgs

Main Deck Pallet: 3.000 kgs

Air France Cargo, KLM Cargo and Martinair Cargo are the cargo divisions of respectively Société Air France, KLM Royal Dutch Airlines and Martinair Holland N.V

Société Air France, joint stock company organized and existing under the laws of France, registered with “Registre du Commerce et des Sociétés” of Bobigny under n°420 495 178, whose head office is at 45 rue de Paris 95747 Roissy CDG Cedex, France.

KLM Royal Dutch Airlines, a public company organised and existing under the laws of The Netherlands, having its head office at Amsterdamseweg 55, 1182GP Amstelveen, The Netherlands.

Martinair Holland N.V, a public company organised and existing under the laws of The Netherlands, having its head office at Piet Guilonardweg 17, 1117 EE, Schiphol-Oost, The Netherlands.