

LOCAL CONDITIONS ex Israel FROM 01/01/2018

The present “Local Conditions” apply to all sales of air cargo transportation departing from IL, including services incidental thereto, by or on behalf of Air France Cargo and/or KLM Cargo (collectively referred to as “Carriers”). These Local Conditions specify the booking conditions and operational specificities which apply to the above-mentioned sales. It is reminded that transportation is governed by the Carriers’ General Conditions of Carriage which are available at any Carriers’ local Customer Service office or at www.afklcargo.com. Local Conditions may be modified at any time. We advise you to check regularly for updates in particular before any new booking. All bookings for air cargo transportation are subject to the Local Conditions effective at the time of booking and imply their full and entire acceptance by the shipper or its representing agent (hereinafter referred to as “Customer”).

1. RATES

- “All in Rates”: All-inclusive transportation rates based on the booking information, excluding ancillary services and any applicable taxes, levies, fees and other charges. Rates may be adjusted in the event of any change of the booking details.
- Applicable rates, taxes, duties, fees and other charges are available at the Carriers’ local Customer Service office and may be modified at any time. We advise you to consult them regularly, in particular prior to making a booking.

2. BOOKING CONDITIONS

- All shipments must be booked in advance according to the conditions below unless otherwise agreed and confirmed in writing by the Carriers.
- Carriers may refuse to carry a shipment if no prior booking has been made or if information provided at booking is not in accordance with the shipment tendered to Carriers.
- All in Rates and capacity quotations are based on information provided at the time of booking and may be adjusted in case of any change made by the Customer. In such event, additional fees and specific conditions (which can be consulted with the Carriers) may apply.
- Customers must update bookings via Customer Service as soon as underlying shipment details are modified, in particular regarding the weight, volume or commodity type.
- Bookings should be made either online, by email, telephone or fax using the contact details shown below and indicate the air waybill number, the exact weight, volume and product type as well as, if applicable, any specific agreement reference:

Customer Service and booking platform contacts	
E-booking	CPS/EDI (Air France Cargo/KLM Cargo only)
E-mail address	cargo@mamanaviation.com
Fax number	+972-3-9712727 –Customer service
Telephone number	+972-3-9715870 –Customer service

- Ex Europe shipments are accepted on a prepaid basis only. For shipments ex other countries, contact Carriers’ Customer Service for any useful information on possible collect shipments and applicable collect charges.
- Depending on the destination, type and size of the cargo, contractual conditions (e.g. Part Charter Agreement) and specific limitations may apply. Any related information can be obtained from Carriers’ local Customer Service office.

3. ACCEPTANCE POLICY

Shipments must be tendered to the Carriers "READY FOR CARRIAGE", in accordance with IATA resolutions and by the latest acceptance time (referred to as “LAT”) shown below. Specific guidelines may apply per product which may be consulted at Carriers’ local Customer Service offices.

PRODUCT	PAX FLIGHT	CARGO FLIGHT
EQUATION / MAIL	04 hours before STD	05 hours before STD
VARIATION	04 hours before STD	05 hours before STD

DIMENSION / General Cargo / Other Cargo	04 hours before STD	05 hours before STD
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* Scheduled Time of Departure

4. NO SHOW, CANCELLATION AND BOOKING DISCREPANCY FEES

To improve and maximize operational performance, Customers are required to tender shipments in accordance with the booking and to keep the Carrier informed at all times of the latest relevant booking information. The following fees will apply in case of major changes to the latest available booking:

No show fee* <i>(For shipments that are not delivered before the LAT)</i>	
	35% of the total All-in Rate according to booking or 0,25 euro per kilo of the shipment weight whichever is higher
* For deliveries after the LAT, Carriers will do their utmost to restore original forwarding plan. Additional costs incurred will be invoiced to the Customer at cost. Any missed connections due to the late tendering of a shipment will be subject to this no show fee.	

Cancellation fees* <i>(For cancellations within 24 hours of the LAT)</i>	
Bookings above 2 tons or 10 m3 and under 10 tons or 60 m3	15% of the total All-in Rate according to booking or 0,15 euro per kilo of the shipment weight whichever is higher
Bookings of 10 tons or 60 m3 or more	25% of the total All-in Rate according to booking or 0,20 euro per kilo of the shipment weight whichever is higher
*Booking updates within 24 hours before LAT, for shipments above 2 tons or 10 m3 and involving more than 25% decrease in chargeable weight will be subject to cancellation fees mentioned above for shipments above 2 tons or 10m3.	

Booking discrepancy fees* <i>(If significant discrepancy between chargeable weight at booking versus chargeable weight at acceptance)</i>	
Low show for bookings above 2 tons or 17 m3	If more than 30 % reduction in chargeable weight as booked: 50% of the difference between the total All-in Rate quoted at the time of booking and the total All-in Rate calculated at acceptance of the shipment or 0.25 Euro per kilo of the shipment, whichever is higher. Shipment may be carried on another flight for flight optimization reasons at discretion of Carriers.
Low show for bookings above 10 tons or 60 m3 or more	If more than 20 % reduction in chargeable weight as booked: 50% of the difference between the total All-in Rate at the time of booking and the total All-in Rate calculated at acceptance of the shipment or 0.25 Euro per kilo, whichever is higher. Shipment may be carried on another flight for flight optimization reasons at discretion of Carriers.
High show for bookings above 17 m3	If volume at acceptance is higher than booked, the All-in Rate of the shipment may be adjusted. Shipment may be carried on another flight due to capacity limitations. No ad-hoc fees will apply.
Shipment booked as pre-build unit but delivered before LAT as loose cargo	0.10 Euro per kilo. Shipment may be carried on another flight due to handling limitations.

In case of disputes concerning the above-mentioned fees recorded by Carriers, the burden of proof in supporting a potential error of calculation lies with the Customer.

5. OTHER CHARGES

The commodity type, handling and delivery of goods may give rise to other import/export charges. For the complete list of Other Charges, please refer to the appendix below:

Country	Product	Currency	Eff Date	Surcharge	Charge Basis	Shc	Charge	Document Type	Comments	Airline Prefix	Destination	Destination Type	Min	WB
IL		USD	1-Jan-18	AW	PER_SHIP		5			57				
IL		USD	1-Jan-18	AW	PER_SHIP		5			74				
IL		USD	1-Jul-16	CB	PER_SHIP		169		To be inserted on AWB CUIT number of consignee for final dest Argentina HCC Harmonized Commodity Code number or HS code for final or transit destination Argentinan case info in incomplete shipment will be stopped in AR	74 AR	COUNTRY			
IL		USD	1-Jul-16	CB	PER_SHIP		169		To be inserted on AWB CUIT number of consignee for final dest Argentina HCC Harmonized Commodity Code number or HS code for final or transit destination Argentinan case info in incomplete shipment will be stopped in AR	57 AR	COUNTRY			
IL		USD	1-Jan-18	CC	PER_DOC		21	HAWB	Charged for consol shipments	57				
IL		USD	1-Jan-18	CC	PER_DOC		21	HAWB	Charged for consol shipments	74				
IL		USD	1-Jan-18	CG	PER_DOC		3.2	FHL	Charged for consol shipments	57				
IL		USD	1-Apr-15	CG	PER_DOC		3.2	FHL	Charged for consol shipments	74				
IL		USD	1-Apr-15	DH	PER_SHIP		50			74				
IL		USD	1-Apr-15	DH	PER_SHIP		50			57				
IL		USD	12-Jan-12	DJ	PER_SHIP		0.001		Explanation Airlines AF KL Destinations Cost paid by Per proof of delivery document Amount 50 Wgt Breaks MIN MAX Applicable to products Via					
IL	C26	USD	1-Nov-17	DV	PER_DOC		0.001	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination AMS	74 AMS	AIRPORTS			

IL	C20	USD	1-Nov-17	DV	PER_DOC		0.001	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination AMS	74 AMS	AIRPORTS		
IL	S26	USD	1-Nov-17	DV	PER_DOC		0.001	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination AMS	74 AMS	AIRPORTS		
IL	S23	USD	1-Nov-17	DV	PER_DOC		0.001	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination AMS	74 AMS	AIRPORTS		
IL	S20	USD	1-Nov-17	DV	PER_DOC		0.001	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination AMS	74 AMS	AIRPORTS		
IL		USD	1-Nov-17	DV	PER_DOC	PEM;PES; PEB;PEA; EAT	0.001	Veterinary	Veterinary inspection is applicable for transit SPL shipments which exceeds 48 hours by air and for SPL transit shipments by truck NOTE Inspection is NOT applicable for transit shipments AMS which is less than 48 hours and to final destination AMS	74 AMS	AIRPORTS		

IL	C26	USD	1-Nov-17	DV	PER_DOC	0.001	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination CDG	57	CDG	AIRPORTS		
IL	C23	USD	1-Nov-17	DV	PER_DOC	0.001	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination CDG	57	CDG	AIRPORTS		
IL	C20	USD	1-Nov-17	DV	PER_DOC	0.001	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination CDG	57	CDG	AIRPORTS		
IL	S26	USD	1-Nov-17	DV	PER_DOC	0.001	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination CDG	57	CDG	AIRPORTS		
IL	S23	USD	1-Nov-17	DV	PER_DOC	0.001	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination CDG	57	CDG	AIRPORTS		

IL	S20	USD	1-Nov-17	DV	PER_DOC		0.001	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination CDG	57	CDG	AIRPORTS		
IL		USD	1-Nov-17	DV	PER_DOC	PEM;PES; PEB;PEA; EAT	0.001	Veterinary	Veterinary inspection is applicable for CDG transit shipments which exceeds more than 12 hours by air and for transit CDG shipments by truck NOTE Inspection is NOT applicable for transit shipments CDG which is less than 12 hours by air and to final destination CDG	57	CDG	AIRPORTS		
IL		USD	1-Nov-17	DV	PER_DOC	PEM;PES; PEB;PEA; EAT	99	Veterinary	Veterinary inspection is applicable for transit SPL shipments which exceeds 48 hours by air and for SPL transit shipments by truck NOTE Inspection is NOT applicable for transit shipments AMS which is less than 48 hours and to final destination AMS	74				
IL	C26	USD	1-Nov-17	DV	PER_DOC		99	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination AMS	74	2A	ZONE		
IL	C23	USD	1-Nov-17	DV	PER_DOC		99	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination AMS	74	2A	ZONE		

IL	C20	USD	1-Nov-17	DV	PER_DOC		99	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination AMS	74	2A	ZONE		
IL	S26	USD	1-Nov-17	DV	PER_DOC		99	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination AMS	74	2A	ZONE		
IL	S23	USD	1-Nov-17	DV	PER_DOC		99	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination AMS	74	2A	ZONE		
IL	S20	USD	1-Nov-17	DV	PER_DOC		99	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination AMS	74	2A	ZONE		
IL		USD	1-Nov-17	DV	PER_DOC	PEM;PES; PEB;PEA; EAT	37	Veterinary	Veterinary inspection is applicable for CDG transit shipments which exceeds more than 12 hours by air and for transit CDG shipments by truck NOTE Inspection is NOT applicable for transit shipments CDG which is less than 12 hours by air and to final destination CDG	57				

IL	C26	USD	1-Nov-17	DV	PER_DOC		37	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination CDG	57	2A	ZONE		
IL	C23	USD	1-Nov-17	DV	PER_DOC		37	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination CDG	57	2A	ZONE		
IL	C20	USD	1-Nov-17	DV	PER_DOC		37	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination CDG	57	2A	ZONE		
IL	S26	USD	1-Nov-17	DV	PER_DOC		37	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination CDG	57	2A	ZONE		
IL	S23	USD	1-Nov-17	DV	PER_DOC		37	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration Check the complete subject to phyto control list with customer service NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination CDG	57	2A	ZONE		

IL	S20	USD	1-Nov-17	DV	PER_DOC	37	Phytosanitary	Phyto inspection is applicable at the first point of entry in EU regardless of transit mode or its transit duration. Check the complete subject to phyto control list with customer service. NOTE that phyto inspection is NOT applicable for air air to destinations outside Europe and to final destination CDG.	57	2A	ZONE		
IL	S75	USD	1-Nov-17	DV	PER_DOC	87	Veterinary	Inspection charges by NVWA for Live Pets SPL transit shipments in case a commercial shipment contains more than 5 pets.	74				
IL	S76	USD	1-Nov-17	DV	PER_DOC	87	Veterinary	Inspection charges by NVWA for SPL hub transit LIVE shipments per certificate.	74				
IL	S74	USD	1-Nov-17	DV	PER_DOC	87	Veterinary	Inspection charges by NVWA for SPL hub transit LIVE shipments per certificate.	74				
IL	S73	USD	1-Nov-17	DV	PER_DOC	87	Veterinary	Inspection charges by NVWA for SPL hub transit LIVE shipments per certificate.	74				
IL	S72	USD	1-Nov-17	DV	PER_DOC	87	Veterinary	Inspection charges by NVWA for SPL hub transit LIVE shipments per certificate.	74				
IL	S70	USD	1-Nov-17	DV	PER_DOC	87	Veterinary	Inspection charges by NVWA for SPL hub transit LIVE shipments per certificate.	74				
IL		USD	12-Jan-12	GT					57	TD	COUNTRY		0.0:U:0.17
IL		USD	12-Jan-12	GT					74	TD	COUNTRY		0.0:U:0.17
IL		USD	1-Dec-16	GT				export safety other charge implemented by the Ghana Airports authorities.	57	GH	COUNTRY		0.0:U:0.02
IL		USD	1-Dec-16	GT				export safety other charge implemented by the Ghana Airports authorities.	74	GH	COUNTRY		0.0:U:0.02
IL		USD	12-Jan-12	GT					57	NG	COUNTRY		0.0:U:0.02
IL		USD	12-Jan-12	GT					74	NG	COUNTRY		0.0:U:0.02
IL		USD	1-Apr-15	GT					74	CCS	AIRPORTS		0.0:U:0.09
IL		USD	1-Apr-15	GT					57	CCS	AIRPORTS		0.0:U:0.09
IL	S35	USD	26-Jan-16	HR	PER_SHIP	60		Human Remains fee for coffin or ashes.	57				
IL	S35	USD	26-Jan-16	HR	PER_SHIP	60		Human Remains fee for coffin or ashes.	74				
IL	S70	USD	1-Jan-18	LE	PER_SHIP	70		This charge includes all LIVE operational related costs at hub SPL.	74				
IL	S72	USD	1-Jan-18	LE	PER_SHIP	70		This charge includes all LIVE operational related costs at hub SPL.	74				
IL	S73	USD	1-Jan-18	LE	PER_SHIP	70		This charge includes all LIVE operational related costs at hub SPL.	74				
IL	S74	USD	1-Jan-18	LE	PER_SHIP	70		This charge includes all LIVE operational related costs at hub SPL.	74				
IL	S75	USD	1-Jan-18	LE	PER_SHIP	70		This charge includes all LIVE operational related costs at hub SPL.	74				

IL	S76	USD	1-Jan-18	LE	PER_SHIP	70	This charge includes all LIVE operational related costs at hub SPL.	74			
IL	S75	USD	1-Nov-17	LG	PER_SHIP	87	Inspection charges by NVWA for live pets in transit via AMS. In case a shpt contains less than 6 pets we charge USD 87 per AWB for non commercial shipments	74			
IL		USD	7-Mar-16	MO	PER_SHIP	0.001	Explanation Used for veterinarian check Amount varies Airlines AF KL Destinations Cost paid by See remarks Amount 0001 Wgt Breaks MIN MAX Applicable to products Via				
IL		USD	1-Sep-14	MP			Export charge for shipments into Venezuela CCS etc Security and Handling	74	CCS	AIRPORTS	0.0:U:0.06
IL		USD	1-Sep-14	MP			Export charge for shipments into Venezuela CCS etc Security and Handling	57	CCS	AIRPORTS	0.0:U:0.06
IL		USD	7-Mar-16	MQ	PER_SHIP	0.001	Explanation Trucking fees for diplo traffic Customer Israeli Ministry of Foreign Affairs Airlines AF Destinations Cost paid by Per packageparcelpiece Amount 11 Wgt Breaks MIN MAX Applicable to products A10 Via				
IL	M25	USD	1-Jul-16	SA			Trucking service fee into POG	57	POG	AIRPORTS	90 00.0:U:0.87
IL	S23	USD	1-Jul-16	SA			Trucking service fee into POG	57	POG	AIRPORTS	90 00.0:U:0.87
IL	M25	USD	1-Jul-16	SA			Trucking service fee into POG	74	POG	AIRPORTS	90 00.0:U:0.87
IL	R21	USD	1-Jul-16	SA			Trucking service fee into POG	57	POG	AIRPORTS	90 00.0:U:0.87
IL	R21	USD	1-Jul-16	SA			Trucking service fee into POG	74	POG	AIRPORTS	90 00.0:U:0.87
IL	R91	USD	1-Jul-16	SA			Trucking service fee into POG	57	POG	AIRPORTS	90 00.0:U:0.87
IL	R91	USD	1-Jul-16	SA			Trucking service fee into POG	74	POG	AIRPORTS	90 00.0:U:0.87
IL	R92	USD	1-Jul-16	SA			Trucking service fee into POG	57	POG	AIRPORTS	90 00.0:U:0.87
IL	S26	USD	1-Jul-16	SA			Trucking service fee into POG	74	POG	AIRPORTS	90 00.0:U:0.87
IL	S26	USD	1-Jul-16	SA			Trucking service fee into POG	57	POG	AIRPORTS	90 00.0:U:0.87
IL	S23	USD	1-Jul-16	SA			Trucking service fee into POG	74	POG	AIRPORTS	90 00.0:U:0.87
IL	S20	USD	1-Jul-16	SA			Trucking service fee into POG	74	POG	AIRPORTS	90 00.0:U:0.87
IL	S20	USD	1-Jul-16	SA			Trucking service fee into POG	57	POG	AIRPORTS	90 00.0:U:0.87
IL	R92	USD	1-Jul-16	SA			Trucking service fee into POG	74	POG	AIRPORTS	90 00.0:U:0.87
IL	M21	USD	1-Jul-16	SA			Trucking service fee into POG	74	POG	AIRPORTS	90 00.0:U:0.87

IL	C20	USD	1-Jul-16	SA					Trucking service fee into POG	57	POG	AIRPORTS	90	0.0:U:1.69;30 00.0:U:0.87
IL	C10	USD	1-Jul-16	SA					Trucking service fee into POG	74	POG	AIRPORTS	90	0.0:U:2.25;30 00.0:U:0.87
IL	C10	USD	1-Jul-16	SA					Trucking service fee into POG	57	POG	AIRPORTS	90	0.0:U:2.25;30 00.0:U:0.87
IL	C09	USD	1-Jul-16	SA					Trucking service fee into POG	74	POG	AIRPORTS	90	0.0:U:2.25;30 00.0:U:0.87
IL	C09	USD	1-Jul-16	SA					Trucking service fee into POG	57	POG	AIRPORTS	90	0.0:U:2.25;30 00.0:U:0.87
IL	M21	USD	1-Jul-16	SA					Trucking service fee into POG	57	POG	AIRPORTS	90	0.0:U:1.33;30 00.0:U:0.87
IL	C20	USD	1-Jul-16	SA					Trucking service fee into POG	74	POG	AIRPORTS	90	0.0:U:1.69;30 00.0:U:0.87
IL	C26	USD	1-Jul-16	SA					Trucking service fee into POG	57	POG	AIRPORTS	90	0.0:U:1.69;30 00.0:U:0.87
IL	C23	USD	1-Jul-16	SA					Trucking service fee into POG	74	POG	AIRPORTS	90	0.0:U:1.69;30 00.0:U:0.87
IL	C23	USD	1-Jul-16	SA					Trucking service fee into POG	57	POG	AIRPORTS	90	0.0:U:1.69;30 00.0:U:0.87
IL	C26	USD	1-Jul-16	SA					Trucking service fee into POG	74	POG	AIRPORTS	90	0.0:U:1.69;30 00.0:U:0.87
IL		USD	1-Nov-17	VA			VAL		This charge will be applied per awb for all VAL SHCs shipments	57				0.0:F:261.0;1 00.0:F:319.0; 200.0:F:377.0 ;500.0:F:1101 .0
IL		USD	2-Nov-16	VA			VAL		Applicable for all VAL SHCs awbs 100 kgs into AFRICAN French Caribbean and Indian Ocean destinations	74	AFR_DA	ZONE		0.0:F:28.0;10 0.0:F:282.0
IL		USD	1-Nov-16	VA			VAL		This charge will be applied per awb for all VAL SHCs shipments	74				0.0:F:28.0;10 0.0:F:85.0

6. INVOICING AND PAYMENT

Invoices are issued on the basis of the booking information, the air waybill, its electronic equivalent and adjustments made at acceptance in the event of discrepancies between the shipment details at booking and those at acceptance.

Carriers' invoices will be handled via CASS or other available industry payment facilities agreed with the Customer. In case CASS is not available, the Customer can open an account locally by entering into a specific contractual agreement with the Carriers.

If the Customer wishes to dispute any invoiced amount, it shall notify the Carriers immediately and in any event within six (6) months of the invoice date. If Customer does not notify Carriers of a dispute within such time period, the invoice shall be deemed accepted.

7. OTHER LOCAL SPECIFICITIES

As per 1st of April 2017:

ULD PIVOT WEIGHTS

Lower Deck Pallet: 1.667 kgs

Lower Deck Container: 717 kgs

Main Deck Pallet: 3.000 kgs

*Air France Cargo and KLM are the cargo divisions of respectively Société Air France and KLM Royal Dutch Airlines.
Société Air France, joint stock company organized and existing under the laws of France, registered with "Registre du Commerce et des Sociétés" of Bobigny under n° 420 495 178, whose head office is at 45 rue de Paris 95747 Roissy CDG Cedex, France.
KLM Royal Dutch Airlines, a limited liability company organised and existing under the laws of The Netherlands, having its head office at Amsterdamseweg 55, 1182GP Amstelveen, The Netherlands.*