Appendix with Handling & Product information – valid as per 1 March 2017

All information given in this appendix replaces all previous publications.

General

All rates, fees and available destinations are subject to change without notice.

Rates do not include (possible) surcharges and taxes.
AFKLM Cargo reserves the right to implement/change surcharges and rates at any time of significant cost increases beyond the control of the company.

All airfreight rates are net/net rates in EUR
- applicable to chargeable weight of the AWB
- valid ex BRU, CDG or SPL airport (depending on applicable product/airline)
- valid from airport to airport only (additional services not included)
- applicable to AFKLM services and documents only

The applicable rate is the rate mentioned in a customer agreement or the market rate applicable for a certain product as published on Internet or a special rate obtained for a specific product and confirmed via email.
In view of possible delay & eventual typo errors in publishing, rates on Cargo Guide or Webcargo can never be considered leading.
Contact your local Customer Service office for applicable rates.

The volume ratio will be 1 cubic meter = 166.66 or 1:6.

Products

Equation: No weight limit per shipment but max 70 kg per parcel. Standard dims may not exceed 150 cm together, length not exceed 120 cm.
Other dims/weight can be accepted on request as Equation Heavy.

Variation:
* DGR PAX OK: see our published Variation DGR rates
  Delivery during weekdays min 4h before truck departure: 18h00 instead of 22h.
* DGR CAO/PLUS: see our published Variation DGR CAO rates
  DGR PLUS = RRW, RRY, REX, RXS, RGX, RCX, RXB
  * VAR FRESH 3: perishables "keep away from extremes" (ex: chocolates)
  * VAR FRESH 2: perishables between 2-8°C
* VAR Pharma Control 2 – 8°C: pharmaceuticals between 2-8°C
* VAR Pharma Control 15-25°C: pharmaceuticals between 15-25°C
* VAR Pharma Control 2-25°C: pharmaceuticals between 2-25°C
* OTHER PRODUCTS ON REQUEST: Variation Fresh 1, Variation Pharma Active, Live, etc... !!The Dimension rates or specific rates Dimension can not be used for Variation goods.

Dimension:
Concerning our promo rates: the minimum/N as mentioned in our published rates remains applicable.
Part charter contract: special conditions on request

For shipments exceeding pallet dimensions, overhang, etc. please contact your local Customer Service office for applicable rates and sizes.

Shipments must be delivered to Swissport "ready-for-carriage" within the applicable time limit for acceptance, and in conformity with the conditions of the applicable product

Product name must be inserted on the Air Waybill in the "Accounting Information" box

Only one product per Air Waybill is allowed; combinations of products are not accepted
The three-letter airport code of the destination must be mentioned on the Air Waybill.

The Air Waybill must contain the applicable rate; Air Waybills issued as "As Agreed" are not accepted.

The issuing date on AWB must correspond with date of delivery at Swissport warehouse. A difference of max 2 days will be accepted, if more difference Swissport has the right to refuse the shipment.

Dimensions or volume of consignment in the "Nature and Quantity of Goods" box of the Air Waybill are mandatory.

### Standard pivot weights

<table>
<thead>
<tr>
<th>Airline</th>
<th>Deck</th>
<th>Aircraft type</th>
<th>Pallettype</th>
<th>Operational vol</th>
<th>Chargeable weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air France</td>
<td>Maindeck</td>
<td>B777F</td>
<td>Sidedoor</td>
<td>17 CBM</td>
<td>2850 Kgs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>B747-400ERF</td>
<td>Nosedoor</td>
<td>15 CBM</td>
<td>2500 Kgs</td>
</tr>
<tr>
<td></td>
<td>Lowerdeck</td>
<td>B777(F)</td>
<td>LDP</td>
<td>10 CBM</td>
<td>1650 Kgs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>B747-400 ERF</td>
<td>LD3</td>
<td>4,3 CBM</td>
<td>700 Kgs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>A330/340/380</td>
<td>RAP</td>
<td>10 CBM</td>
<td>1700 Kgs</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>RKN</td>
<td>4 CBM</td>
<td>755 Kgs</td>
</tr>
<tr>
<td>KLM/Martinair</td>
<td>Maindeck</td>
<td>B747</td>
<td>Q4/Q5/Q6/Q7</td>
<td>18 CBM</td>
<td>3000 Kgs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>MD11</td>
<td>Type I &amp; II &amp; V</td>
<td>15 CBM</td>
<td>2500 Kgs</td>
</tr>
<tr>
<td></td>
<td>Lowerdeck</td>
<td>B747 ERF</td>
<td>LDP</td>
<td>10 CBM</td>
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</tr>
</tbody>
</table>

The acceptance of Dangerous Goods is governed by the relevant IATA regulations. At the time of the booking the presence of dangerous goods or dry ice in the shipment must be mentioned.

### Air France Cargo:

A CRI (Clear Report of Inspection)- license for shipments to Nigeria is mandatory and CRI number should appear on the Air Waybill without failure.

The Nigerian authorities impose upon carriers to mention the real, accurate description of goods carried on AWB and flight manifest. The description "consolidation" is not permitted any longer.

Next to this, shipment must have an M-Form number from the Central Bank of Nigeria.

This M-Form, known to shippers and forwarders, is a document from the Federal Republic of Nigeria that the importer can obtain through the local bank in Nigeria. The M-Form number must be mentioned on the AWB. Equation or courier goods between 0 and 50 kgs, personal effects, diplomatic mail and pouches can be shipped to Nigeria without an M-Form number.

For personal effects, a list of contents must be delivered with AWB.

Each personal effects shipment and unsecure/unknown cargo must be screened 100%, at the cost of the forwarder. Depending on dimensions, x-ray will be applicable.

If however shipment is impenetrable, additional screening will be done for the account of the forwarder. EU Security Declaration is mandatory for each shipment.
**Products:**

VAL/DGR/AVI/HUM/PES/PEF/PEM/PEV/OXB/WEAPONS in **Equation** always on request
For Diplo Cargo, the Equation rate A/A will be charged.
Each shipment -100kg will automatically be sent and billed as Equation
(Min, N, Q45 = same rate) unless otherwise specified upon reservation

Direct delivery in CDG mandatory for:
* Valuables
* Arms & ammunition (if accepted by AF)
* Human remains
* Live animals
* Radioactive material
* Big shipments which are subject to special licensed road-transport

**Delivery address Air France Cargo Brussels:**
Swissport
Vliegveld 701 , 1820 Melsbroek
Tel: 02/752.89.70

Air France CARGO at CDG airport:
General Cargo (G1XL warehouse): reception export, zone de fret 1, rue du tartaret, F-95700 Roissy
Emergency phone Duty officer 24h/24: +33 1 70 03 24 57 or 58.
Fax: +33 1 45 56 91 11

Equation (Express warehouse): bâtiment Air France Express, CDG Apt, agence export, zone de fret 4, rue des Voyerelles, F-95700 Roissy.

For shipments delivered at CDG the other charges of France apply.

**Other charges and fees (subject to change):**

Security checks (screening or EDD):
If performed by AFKLMP : 0.07 EUR/kg – min 30.00 EUR

Customs
**FHL charges are applicable for all consolidated shipments to USA, Argentina, Colombia, Canada, India, China, Ethiopia, Nigeria, South Africa, Turkey, Korea and Thailand, Panama, Tanzania, Oman, Congo, Venezuela, Zambia, United Arab Emirates, Russia, Bahrein, Liberia.**

HAWB’s have to be delivered electronically to customs.
Electronic transmission data entry (code CG) 2.50 EUR per HAWB
Manual transmission data entry (code CC) 16.10 EUR per HAWB

Customs completion fee (code CB) of 150.00 EUR applies when CUIT/HCC code is missing on the AWB/FWB.
These shipments will also be stopped.

Administrative
CCA fee : 62.00 EUR
Proof of delivery : 37.70 EUR
Black list certificate: 35.00 EUR

**Dangerous goods**
Normal RA charge for Dangerous Goods for which a DGR declaration check is required (Special handling codes: REX, RCX, RGX, RXB, RXC, RXD, RXE, RXG, RXS, RNS, RCL, RFG, RFL, RFS, RCS, RFW, ROX, SOP, RPB, RIS, RCM, RMD, RLM, RLI, RSB, RRY, RRW, RPG, DGD, CAO or product labels: Variation DGR, Variation DGR CAO or Variation DGR PLUS: 63 EUR

Light RA charge for Dangerous Goods for which no DGR declaration check is required (Special Handling Codes: ICE, REQ, RDS, ELI, ELM, MAG, RRE): 12.30 EUR

Appendix with Handling and Product information 08/06/2015
Valuables
Calculation method: fixed charge per shipment (AWB).
Fixed value based on differentiation weight break: <= 100 kg: 25 EUR per AWB, => 100 kg: 75 EUR per AWB.
A specific value applies for shipments into Africa and from Africa: 250 EUR per AWB.
Other charge code VA to be used on AWB.

Pharma check fee: 15.00 EUR

Specific destination fee
NDJ: 0.15 EUR/kg on actual weight
LOS/ABV/PHC: 0.02 EUR/kg on actual weight
CCS: 0.05 EUR/KG on chargeable weight (code MPC)
CCS: 0.09 EUR/KG on actual weight (code GT)

Envirotainers
Please contact your local Customer Service

KLM Cargo

For shipments delivered at SPL the other charges of the Netherlands apply.
Collect shipments are not allowed.

Other charges and fees (subject to change):

Security checks (screening or EDD):
If performed by AFKLMP: 0.07 EUR/kg – min 30.00 EUR

Customs
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Other charge code VA to be used on AWB.

Pharma check fee: 15.00 EUR

Specific destination fee:
LOS: 0.02 EUR/kg on actual weight
CCS: 0.09 EUR/kg on chargeable weight (code GT)
ACC: 0.02 EUR/kg on actual weight (code GT)

Envirotainers
Please contact your local Customer Service

Martinair Cargo product

For dangerous goods shipments transported on the freighters a DG check will be carried out in AMS. This check will be leading, independent of any separate checks performed by handling companies worldwide.

Goods not permitted/permitted only after approval
Until further notice the following items will not be carried
I) Class 7 (radioactive) items;
II) Dangerous Goods in Salvage Packages;

The carriage of the following items is subject to prior approval by the Martinair Dangerous Department at Schiphol Airport
I) All Class 1 (explosive) items; max. 48hrs. storage time at SPL.
II) All Class 6.2 (infectious substances) items;
III) All Dangerous Goods which have to be carried by ferry and/or surface transportation;
IV) Weapons of war and ammunition of war;
V) Private weapons and ammunition;
VI) Products which can be considered as being of a possible strategic - political nature.
VII ) Artwork and paintings

Additional requirements for Dangerous Goods shipments
An Emergency response contact number provided by the shipper must be inserted in the Additional Handling Information box of the Shipper's Declaration for Dangerous Goods. This number must include the country and area codes.
For shipments containing dry ice or excepted quantities, same must be stated on the mawb accordingly.

Dry Ice
At the time of booking the presence of Dry Ice in the shipment must be mentioned.
If Dry Ice shipments must be re-iced at AMS, a notification is required at least 48 hours (weekend not included) before flight departure ex AMS. The charges for re-icing have to be requested on case by case basis.

Charges for monitoring temperature controlled shipments are applicable.
If monitoring of temperature and/or Voltage is required to be performed in Amsterdam the request must be sent at least two working days prior to arrival in Amsterdam.

Shipment to North.- Central & South America
For all shipments to Central and South America the following rules are applicable:
- No alterations are allowed on the Air Waybill;
- The Air Waybill must be issued in accordance with the IATA regulations; it is therefore not allowed to use the term “As
For shipments to Central and South America via the Miami Cargo Hub, the following additional rules are applicable:
- The Air Waybill must record the contents in English language only;
- Every Air Waybill must have at least six prints left when departing from Amsterdam.

For consolidations and ‘back to back’ shipments to North, Central and South America there must be an Envelope attached to the Master Air Waybill, marked “CUSTOMS” containing the following documents:
- Copy of the Air Waybill;
- Copy of consolidation manifest;
- Copy of the House Air Waybill(s).
Non compliance with these instructions might cause a severe delay in transporting the shipment to its final destination.

For all cargo brought into the Unites States of America (final destination USA, in transit USA or FROB), the US Custom Regulation related to the advanced electronic presentation of cargo information to AirAMS is applicable.

For all cargo brought into Canada (final destination Canada, in transit Canada or FROB), the Canadian Advance commercial Information program related to the advanced electronic presentation of cargo information to ACI CANADA is applicable.

Country specifics
Kenya
Import duties in Kenya will be levied in accordance with actual rate shown on the Master Air waybill. Kenya Customs Authority does not recognize air waybills issued “As Agreed” and will apply the IATA tariff on such shipments to determine duties payable by consignee.
For NBO HUB destinations, dangerous goods shipments can only be accepted after authorization.

All AWB going to SAP or TGU must have the commercial value of the cargo declared on the AWB under ‘declared value for customs’.

Brazil
To avoid any penalties in Brazil from Custom Authorities following instructions should be complied with:
1. Total of freight charges should be mentioned on the MAWB, ‘As Agreed’ is not accepted by local Customs.
2. All pieces must be labeled accordingly with MAWB and HAWB number.
3. All wooden pieces must have a fumigation certification and one stamp in the wood pc (pallets and loose wooden pcs)
Non-compliance of the above procedures will result in Customs fines which will be for the account of the issuing agent on the MAWB.

Other charges and fees (subject to change) :
If performed by AFKLMP : 0.07 EUR/kg – min 30.00 EUR

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Light RA charge for Dangerous Goods for which no DGR declaration check is required (Special Handling Codes: ICE, REQ, RDS, ELI, ELM, MAG, RRE) : 12.30 EUR

Pharma check fee: 15.00 EUR

Specific destination fee
CCS: 0.05 EUR/kg on chargeable weight (code MPC)
CCS: 0.09 EUR/kg on actual weight (code GT)

Envirotainers
Please contact your local Customer Service

Alitalia Cargo

Fees & other charges specific for AZ (subject to change):

Fuel surcharge : 0.67 EUR/kg on actual weight.

For all shipments originating, transiting or delivered in BRU a fee of 48.60 EUR is applicable. This amount must be indicated on the AWB under Other Charges.