

Dear customers,

Air France stopped transporting Bulldogs, Boston Terriers and Pugs (including mixed-breeds of the before mentioned) on board of its aircraft under freight regulations on 15th July 2019.

The reason is that these dogs are extremely vulnerable, primarily due to chronic respiratory obstruction and high sensitivity to stress. **Accordingly their carriage by aircraft could possibly lead to major health hazards.**

However, in order to address the crucial situation of customers who have already used their outbound ticket and need to undertake the return journey, Air France decided, on a case by case analysis, to assess the carriage of the dogs **along the following cumulative conditions:**

1. The dog must be a Bulldog, Boston Terrier or Pug,
2. The passenger has to be the owner of the dog,
3. **Solely for a one way trip, outbound journey or return, DEFINITIVE, with no intra-domestic flight.**
4. In the case of a return trip, the dog must have mandatorily travelled on an Air France flight (the booking documents or airway bill number -if routing via freight- shall be communicated as a proof of transportation) and this return journey must be strictly identical to the outbound journey and shall not include intra-domestic flights,
5. The owner shall provide a veterinary's authorisation of transport (issued less than 1 month before travel) in addition to all other carriage documentation,
6. Any document demonstrating the definitive aspect of the trip.

Please note that no exception to the foregoing conditions can be made. The final decision to grant or reject any carriage shall ultimately and solely rest with Air France.

The forwarder shall supply to the dogs' owner a form to sign and return mandatorily before transportation.

AFKL Cargo Operational Support