

Customer Newsletter

June 11, 2013

Air France-KLM-Martinair will keep its cargo schedule despite the European Air Traffic Control industrial action Status update

Dear Customer,

Several different unions representing French Air Traffic control under the French Civil Aviation Authority have called for industrial dispute from June 11 up to 13, 2013. This action will end in on Thursday 13 June at 06:00 am local time at Paris.

Our Air France flight schedule on June 13 is going to operate as initially scheduled.

On June 11 and 12, the instructions given by French Civil Aviation remain active. All airlines operating in France have to reduce their flight schedule by 50%. Air France modified its flight schedule accordingly.

On June 12, Air France expects:

- to operate all its long-haul flights and freighters
- to adapt its short and medium-haul flight schedule without any impact on our Equation product transportation

KLM and Martinair Cargo operations at our Amsterdam Schiphol hub are not impacted.

Air France-KLM-Martinair Cargo commercial staff remains mobilized and completely committed to inform you and minimize the inconvenience this industrial action may cause.

Feel free to contact your local customer service for the latest updates on our flight schedule or questions about your shipments.

We keep you informed!

Yours sincerely,

Air France-KLM-Martinair Cargo management