Press Release

11 February, 2016

AIR FRANCE KLM MARTINAIR Cargo awarded IATA's CEIV Pharma certification

AIR FRANCE KLM MARTINAIR Cargo is the first major airline group to be awarded the IATA CEIV Pharma certificate for its hub operations in Amsterdam and Paris, as well as the Air France and KLM airline processes.

Amsterdam & Paris – Having joined the IATA Centre of Excellence for Independent Validators (CEIV) programme, our airline group was awarded CEIV Pharma Certification on 11 February 2016 for our hub operations at Paris-Charles de Gaulle and Amsterdam Airport Schiphol, as well as for our respective airline processes.

Bram Gräber, executive vice president of AIR FRANCE KLM MARTINAIR Cargo: "Pharma is a top priority for our airline group. In an increasingly demanding environment for – time and temperature sensitive – shipments, this certification reconfirms our commitment to offering the highest possible quality standards in support of our customers' business activities."

We opted to meet the standards of the IATA CEIV Pharma programme as it provides an excellent translation of industry regulations into air transport practice. With this certification, the Air France KLM Group sets a recognised industry standard for pharmaceutical logistics by air.

Renate de Walle, product market group director for Pharmaceutical Logistics at AIR FRANCE KLM MARTINAIR Cargo: "The IATA CEIV Pharma programme surpasses the Good Distribution Practice guidelines by adding explicit air transport requirements, aiming for high-end transportation in the pharmaceutical and healthcare industry. By achieving this milestone, AFKLMP Cargo confirms its position as an industry leader for air transportation within the pharmaceutical logistics chain."

"Transporting and handling pharmaceuticals presents both challenges and opportunities for stakeholders in the logistics industry. Recognizing this, IATA has created CEIV Pharma, to help airlines, handlers and forwarders to be compliant with international regulations, and make airfreight the modal choice for the transportation of pharmaceutical products. After successfully undergoing a rigorous assessment against national and international standards, we are delighted to recognize Air France Cargo and its CDG station as well as KLM Cargo and its AMS station as CEIV Pharma Certified. AFKL is the first airline group to complete this process at two different hubs at the same time. From its state-of-the-art facilities, excellent quality management system, well-trained workforce, and certifications, AFKL has certainly raised the bar high for the rest to follow. We congratulate them on this achievement," said Glyn Hughes, IATA's Head of Cargo.

For further information on our Cargo business, please contact Air France-KLM-Martinair Cargo Press Relations, Jean-Claude Raynaud, tel. +33 (0)1 4156 6308.

About Air France KLM Group

Air France KLM Group is a global airline with a strong European base.
Main areas of business are passenger transport, cargo transport and aeronautical maintenance.

Air France-KLM is the leading Group in international traffic from CDG and SPL, which stand in the top 3 European cargo hubs. In 2015, it offers its customers access to a network covering 316 destinations in 115 countries thanks to its four brands Air France, KLM Royal Dutch Airlines, Transavia and HOP! Air France.

With a fleet of 546 aircraft in operation and 87.4 million passengers carried in 2014, Air France-KLM operates up to 2,200 daily flights from its hubs at Paris-Charles de Gaulle and Amsterdam-Schiphol.

In 2014, Air France KLM Martinair Cargo carried 1.3 million tons of cargo.

In addition to its global network of passenger aircraft, the group offers cargo maindeck capacity on 2 B777 Freighters, 4 B747-400 Freighters, 4 MD-11 Freighters and 13 B747-400 Combis.

Air France and KLM are members of the SkyTeam alliance which has 20 member airlines, offering customers access to a global network of over 16,320 daily flights to 1,052 destinations in 177 countries.

Additional information is available at www.afklcargo.com